

«Special Protection» Program

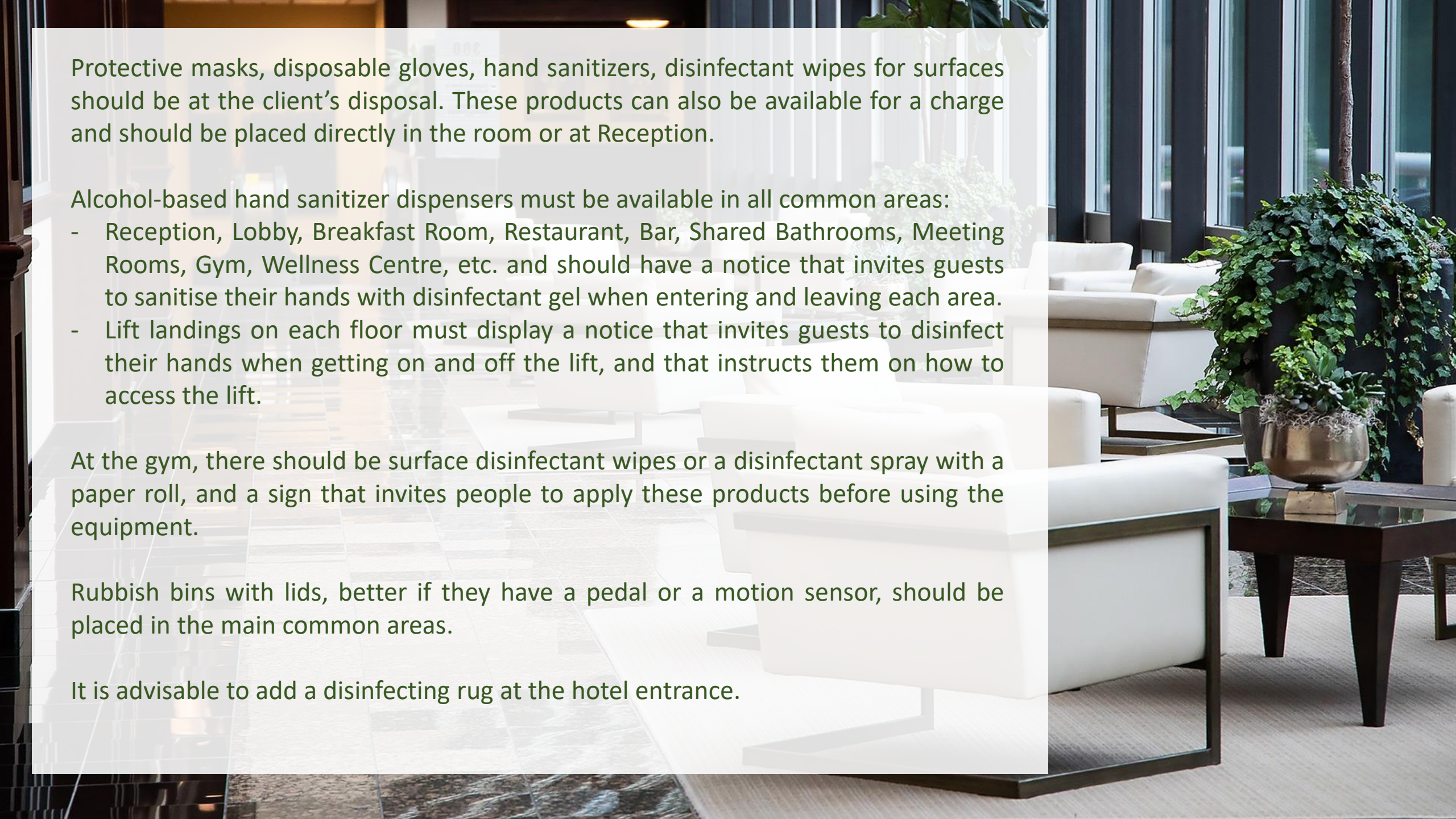
BWH's commitment to
ensuring **safety** to guests and
staff



A modern hotel lobby with white armchairs and a polished floor. The scene is brightly lit, with large windows on the right side. The floor is highly reflective, showing the surrounding furniture and lights. The overall atmosphere is clean and sophisticated.

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Personal protective equipment for the guests

A modern hotel lobby with white armchairs, a dark coffee table, and large windows. The scene is brightly lit, suggesting a clean and professional environment. The text is overlaid on a semi-transparent white box.

Protective masks, disposable gloves, hand sanitizers, disinfectant wipes for surfaces should be at the client's disposal. These products can also be available for a charge and should be placed directly in the room or at Reception.

Alcohol-based hand sanitizer dispensers must be available in all common areas:

- Reception, Lobby, Breakfast Room, Restaurant, Bar, Shared Bathrooms, Meeting Rooms, Gym, Wellness Centre, etc. and should have a notice that invites guests to sanitise their hands with disinfectant gel when entering and leaving each area.
- Lift landings on each floor must display a notice that invites guests to disinfect their hands when getting on and off the lift, and that instructs them on how to access the lift.

At the gym, there should be surface disinfectant wipes or a disinfectant spray with a paper roll, and a sign that invites people to apply these products before using the equipment.

Rubbish bins with lids, better if they have a pedal or a motion sensor, should be placed in the main common areas.

It is advisable to add a disinfecting rug at the hotel entrance.



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